**PPG Meeting Actions/Minutes**

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| **Date:** | Thursday 27/06/2019 |
| **Attendees:** | Christiana Sakyi (PM) Ali Rana / Alfie  |
| **Apologies:** | From other members |
| **Place:** | Albert Road |
| **Recorded by:** | Ali Rana |

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|  | **Description** | **TASK** | **Action by** |
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| **Actions** |
| 1 | Minutes of last meeting discussed with group* Earlier starting time 14:00pm to 15:00pm to remain maybe later time during summer months. Also for set dates
 | TASK  |  |
| 2 | * Update Transport for London (TFL) route change to 474 bus route due to Crossrail to effect some patients not all.
* PPG asking for surgery to email transport for London for update.
 | TASK: Ali | Not confirm yet |
| 3 | **Pontoon Dock update*** Britannnia Village site only will be moving into new building
* Expected date September 2019
* IT engineers need to complete.
* Albert Road Surgery to remain
* Group ask if more patients will go to Britannia Village when new build opens and less to Albert Road
* Christiana explains patients have the choice of attending either site.
* When Britannia Village site opens some service may not be available at Albert Road.
* PPG happy with the new development and are looking forward to the opening in September 2019
* Cross oragnisation booking explain that patient wil be seen in
* Different sites in the area over the weeken also the Sunday appointments for cross over organistaion
* PCN christiana explain about PCN care net work group is happy to hear this
* New doctors explain we are hiring new GP for sites also central pharmacist to work remotely from other sites to help
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| 4 |  **AOB*** Group asking about more Doctors etc as list size grows.
* Christiana explains the practice employs1 x GP per 1000 patients. The practice will employ more Doctors as list size grows.
* Group asking normal day do you think waiting times will be longer or quicker?
* Christiana explains Clinicians are aware of patients complaining about waiting times.
* **Group explain about phone system we are still waiting from the service provider will be done soon**
* **Saturday appointments** are on the day only not pre-bookable
* **PPG asking for more appointments**
 | TASK |  |
|  | **Meeting Ends** Next meeting Thursday 29/08/2019 |  |  |