**PPG Meeting Actions/Minutes**

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| **Date:** | Thursday 27/06/2019 |
| **Attendees:** | Christiana Sakyi (PM) Ali Rana / Alfie |
| **Apologies:** | From other members |
| **Place:** | Albert Road |
| **Recorded by:** | Ali Rana |

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|  | **Description** | **TASK** | **Action by** |
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| **Actions** | | | |
| 1 | Minutes of last meeting discussed with group   * Earlier starting time 14:00pm to 15:00pm to remain maybe later time during summer months. Also for set dates | TASK |  |
| 2 | * Update Transport for London (TFL) route change to 474 bus route due to Crossrail to effect some patients not all. * PPG asking for surgery to email transport for London for update. | TASK:  Ali | Not confirm yet |
| 3 | **Pontoon Dock update**   * Britannnia Village site only will be moving into new building * Expected date September 2019 * IT engineers need to complete. * Albert Road Surgery to remain * Group ask if more patients will go to Britannia Village when new build opens and less to Albert Road * Christiana explains patients have the choice of attending either site. * When Britannia Village site opens some service may not be available at Albert Road. * PPG happy with the new development and are looking forward to the opening in September 2019 * Cross oragnisation booking explain that patient wil be seen in * Different sites in the area over the weeken also the Sunday appointments for cross over organistaion * PCN christiana explain about PCN care net work group is happy to hear this * New doctors explain we are hiring new GP for sites also central pharmacist to work remotely from other sites to help |  |  |
| 4 | **AOB**   * Group asking about more Doctors etc as list size grows. * Christiana explains the practice employs1 x GP per 1000 patients. The practice will employ more Doctors as list size grows. * Group asking normal day do you think waiting times will be longer or quicker? * Christiana explains Clinicians are aware of patients complaining about waiting times. * **Group explain about phone system we are still waiting from the service provider will be done soon** * **Saturday appointments** are on the day only not pre-bookable * **PPG asking for more appointments** | TASK |  |
|  | **Meeting Ends** Next meeting Thursday 29/08/2019 |  |  |